GENESYS WORKS - PG&E PARTNERSHIP UPDATE

April 2016

Investing in Youth. Inspiring Change.

Since our launch three years ago, PG&E has supported the efforts of Genesys Works every step of the way. Year after year, PG&E offers more internships, fosters involvement throughout the organization, and encourages employees to play a direct role in the transformation of youth into young professionals. Our vision is that all students, regardless of background or circumstance see a professional career as an expected life step, not an unattainable dream.

Community Engagement

<table>
<thead>
<tr>
<th>interns Hosted to Date</th>
<th>45</th>
<th>110 Opportunities By 2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>INTERNSHIP GROWTH</td>
<td>5</td>
<td>18 22 30* 35*</td>
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<tr>
<td>2013</td>
<td></td>
<td>2014 2015 2016 2017</td>
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- Total Hours Worked: 31,500
- Total Dollars Earned: $393,750
- Foundation Grants: $203,500

- Working GWBA Alumni: 2
- PG&E Hires: 1
- Employee Donations: $617

“...interns have helped our company and employees as much as we have helped them. I am proud to work for a company that recognizes the value of giving our youth opportunities to thrive.”

-Jesus Soto, Jr.
SVP of Gas Operations, PG&E and Genesys Works Board Member

Student Outcomes:

100% graduate high school
95% Go on to college
94% Persist in college

Jonathan Garcia, Genesys Works Young Professional and former Intern at PG&E
Departments Hosting Interns

- Core Transport Agent Department
- Disaster Recovery
- Gas Emergency
- Information Technology
- Leak Management
- Learning Academy
- Production Mapping
- Sourcing Department

Internship Details

- Employment Period: Sep/Oct to Jul/Aug, 15 to 20 hours/week
- Hours: Monday through Fridays from 1-2pm or 2-5pm
- Fee Schedule: $27/hour, payable to Genesys Works. Average engagement cost for one year is $25,000.
- Management: Genesys Works tracks time and pays interns directly, including benefits. We also provide support to corporate supervisors to ensure success.

Skillset

- Attention to Detail
- Data Entry
- Database Management
- Document Management
- Help Desk Support
- Initiative
- Inventory Control
- Metrics Tracking
- Microsoft Office Suites (Excel)
- Process Improvement
- Project Management
- Sharepoint
- Trouble Shooting
- Workflow Analysis

The Genesys Works Program

8 weeks technical and professional training
1,000 hours meaningful work
40 hours college support

Genesys Works Locations: San Francisco, Oakland, and San Jose

IT Success Story:

“Genesys Works is a home, a safe place, and second chance, and an opportunity. It’s more than just a program, it’s a lifestyle.”

Hannah McKellar was barely on track to graduate when she found Genesys Works. Separation from her parents at a young age, and a severe lack of confidence were taking its toll. She had trouble imagining how someone like her could even get a job.

Genesys Works and an internship at PG&E helped Hannah beat the odds. While working for a full year at PG&E, she brought her grades up from failing to a 4.0, and gained confidence that she can “stand and deliver” in the real world.

Hannah is currently pursuing her degree, and is a passionate advocate of Genesys Works. She was even offered a position working for Mayor Libby Schaaf and the City of Oakland.